

INDY BOTERHOEK

Software Developer

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Summary

I am an enthusiast for all things computers from building custom gaming computers to coding software and websites. I started making Minecraft servers when I was 12 and have grown my knowledge in programming from there. Some of the things I have done are making plugins in Minecraft in JavaScript, making mods for Minecraft in Java, making Counter Strike: Global Offensive cheats in C++ as a DLL alongside a DLL injector in C#/XAML which had authentication through a SQL server I maintained, making websites for my online multiplayer gaming communities using HTML, CSS, JavaScript/TypeScript/React, making Discord bots with python and game development in both Unity and Unreal Engine.

Experience

Idea 11

Eight Mile Plains, Queensland, Australia

Consulting Developer - Associate

01/2024 - Present

Providing development support to clients on existing tools/products. Working with clients to design, develop, and release cloud environments. Developing internal tools in .Net and C++. Estimating work that comes in, reviewing and creating documentation and working with project managers to learn project management skills.

- Created a LogicMonitor LogicModule for Boomi monitoring
- Created new features for React production website for a Government client
- Supporting 15 different clients with high levels of satisfaction

Idea 11

Eight Mile Plains, Queensland, Australia

Client Services Engineer

07/2022 - 01/2024

Working through support tickets, triaging work and assisting clients over the phone with IT issues. Training new employees and writing automation for new employee accounts. Reviewing and writing documentation.

- Supported government clients
- Obtained 98%+ of SLA obtainment
- Created onboarding scripts

BAU IT

Beenleigh, Queensland, Australia

Information Technology Help Desk Support

02/2020 - 07/2022

During my time at BAU IT I helped a wide range of companies and customers from fixing printers to deploying laptops. We started out as just an MSP but in the last year we also took on a computer shop where we sold, repaired and quoted electronic devices. I was lucky enough to build and sell a \$10,000 gaming computer while I was working there and provide support to countless customers.

- Helped a wide range of companies and customers from fixing printers to deploying laptops.
- Started as an MSP and expanded to include a computer shop selling, repairing, and quoting electronic devices.
- Built and sold a \$10,000 gaming computer.
- Provided support to countless customers.

Red Wild

Brisbane, Queensland, Australia

Co-Founder & Partner

01/2016 - 06/2020

With help from my Co-Founder Dale, we developed an unreleased game on Unreal Engine 4.

- Managed a team of 8 people from around the world.
- Organised the team and designed the game.
- Managed finances, recruitment, and development.
- Participated in C++ development for core components.
- Managed our social media for the business.
- Worked on a game written in C++ with some blueprint elements.
- Closed the business and didn't release the game due to Covid-19.

Experience

Main Constructions

Loganholme, Queensland, Australia

Administrator

01/2019 - 02/2020

During my time at Main Constructions, I had a vast range of responsibilities.

- Find contractors and request quotes for tenders.
- Analyze construction plans and measure materials to contact suppliers for quotes.
- Input data from invoices into MYOB for office administration.
- Procure items needed for jobs and office use and archive old invoices and timesheets.
- Set up and manage IP cameras, including server and NAS storage for multiple sites.
- Setup and maintain GPS tracking and dash cameras for company vehicles.
- Created a website for new employee induction processes and paperwork handling.
- Managed IT for each site and the office including emails, iPads, backups and desktops.
- Block out potential project times in Microsoft Project from site start to finish.

Education

TAFE Queensland

Certificate IV, Cyber Security

01/2019 - 11/2019

Certification

AWS Certified Developer – Associate — Amazon Web Services (AWS)

AWS Certified Solutions Architect – Associate — Amazon Web Services (AWS)

Microsoft Certified: Azure Developer Associate — Microsoft

Skills

C# · C++ · .Net · Python · Java · JavaScript · React · Lua · PHP · Azure · AWS · Cyber Security · DevOps · CI/CD · Git · Linux · Docker